



Fortis for Healthcare At-a-Glance

To survive in this challenging economic environment, healthcare organizations have to successfully balance providing high quality patient care with cost containment. The most effective use of healthcare technology often involves both a document management solution and an Electronic Medical Records (EMR) system. EMRs offer a solution for electronically logging doctor visits and patient diagnostic information. However, these systems do not capture existing archives of paper-based medical charts, lab reports, emails, faxes, handwritten notes and audio files. Nor do they integrate with other administrative systems or business

applications in order to share documents and data to increase process efficiencies and reduce related costs.

Fortis enables collaboration between departments and point-of-service sites, and streamlines billing and accounting functions to generally improve the patient experience. Westbrook has implemented **Fortis** at thousands of healthcare customers and successfully integrated it with other software. As a result, we can offer proven strategies for success.

Fortis Capability	Advantage	Benefit	Healthcare Function or Department
Capture documents via front-end scan, fax and import	<ul style="list-style-type: none"> - Archive paper-based medical charts - Ability to capture, index and view X-rays, EOBs, lab reports, emails, audio and video files 	<ul style="list-style-type: none"> - Reclaim storage space for more important uses - Providers can access a complete patient history from the desktop - Records can be stored in one location regardless of medium 	<ul style="list-style-type: none"> - Physician review of patients charts - Scan ID and insurance cards - Archive back files of paper medical records - Medical billing - Claims processing - Archive ancillary information that supports the medical record - Integrates document with EMR/EHR systems
Keyword and full-text search	<ul style="list-style-type: none"> - Search records by content or keyword - Eliminate time spent searching through paper documents - Increase ease of access for patient records 	<ul style="list-style-type: none"> - Expedite patient information searches - Improve quality of patient care 	<ul style="list-style-type: none"> - Physician review of patient charts - Search ancillary information that supports the medical record -Accounts payable and receivable -Purchasing -Legal
Web-based access	<ul style="list-style-type: none"> - Information is shared easily among authorized users at geographically dispersed locations - Access information in real-time rather than waiting for it to be sent to you - Eliminate copying, faxing and emailing documents 	<ul style="list-style-type: none"> - Enable collaboration - Provide patient access to medical records - Eliminate mailing and distribution costs - Increased responsiveness of customer service 	<ul style="list-style-type: none"> - Medical billing - Clinical intake - HR - Accounts payable and receivable - Purchasing - Legal
Advanced security and audit trail	<ul style="list-style-type: none"> - Allows multi-level security from database to document field - Track user actions 	<ul style="list-style-type: none"> - Easier HIPAA, FDA and EEOC compliance - Leverage LDAP 	All departments

Fortis Option	Advantage	Benefit	Healthcare Function or Department
Fortis Imagelt <i>Line-of-business integration</i>	<ul style="list-style-type: none"> - Retrieve and index Fortis documents directly from any business application - Instant document access from within a familiar interface - Provide non-invasive integration - Application agnostic 	<ul style="list-style-type: none"> - Easy to learn - Does not require changes in work processes - Achieve immediate productivity gains - Increase data accuracy by eliminating manual data entry 	<ul style="list-style-type: none"> - Medical billing - Clinical intake - HR - Accounts payable and receivable - Purchasing - Legal
Fortis FormIt <i>Web-based forms</i>	<ul style="list-style-type: none"> - Drag-and-drop technology to create Web 2.0 forms that put data to work - Complete online forms with any common Web browser 	<ul style="list-style-type: none"> - Eliminate paper for "Go Green" initiatives - "Outsource" data entry to the form submitter - Eliminate printing, mailing and distribution costs - Eliminate duplicate data entry 	<ul style="list-style-type: none"> - Patient admissions - Hiring - Performance reviews - Employee benefits enrollment - Time sheets
Fortis Webflow <i>Workflow and automated approval</i>	<p>Workflow to automate administrative processes, approval and collaboration</p>	<ul style="list-style-type: none"> - Accelerate and ensure completion of critical tasks - Automate data exchange with line-of-business software - Monitor Fortis databases to route documents according to predefined business rules 	<ul style="list-style-type: none"> - Medical Credentialing - Medical coding - EOB secondary matching - Claim denial management - Chart deficiency reports - Employee onboarding - Purchase orders - Invoices
Fortis Portal <i>Web services-based portal</i>	<ul style="list-style-type: none"> - View only, online access - Web access without ActiveX controls 	<ul style="list-style-type: none"> - Support timely decision-making - Improves collaboration 	<p>All departments</p>
Fortis DocPack <i>Offline document access</i>	<ul style="list-style-type: none"> - Supports CD, DVD, Flash and other media distribution types 	<ul style="list-style-type: none"> - Provide access to documentation without Fortis access 	<ul style="list-style-type: none"> - Audit preparation - Legal departments - Physician chart review - Research

