



Westbrook Technologies' Professional Services

System Design

A well-thought out plan is essential to the usability and performance of any database. When using an Relational Database Management System (RDBMS) like SQL Server or Oracle, in conjunction with **Fortis**, it is critical the database design be done properly. This will not only supply you with the information needed, but also efficiently interact with the way **Fortis** stores data and locates documents. The in-depth understanding of **Fortis** that our Professional Services consultants have, in conjunction with the underlying RDBMS, can be the key to a successful installation.

Before a **Fortis** system can be installed and implemented, a solid database design must be developed. It is best to engage a Westbrook Technologies Professional Services manager to schedule a site survey and/or database design study to properly define those business units to be included and the effect of the overall design and functionality of your **Fortis** system.

The number of days required for database design may vary depending on the complexity of your operations and the number of databases to be implemented. Through our experiences, we have proven that a solid and well-documented database design is essential to the success of your document management system.

It is impossible to implement a solid and dependable database without a clear understanding of the documents your organization deals with and how they are used. Because of this, it is generally necessary for members of Westbrook Technologies' Professional Services team to meet with the managers and end users of the groups that will be accessing the databases before the system design can begin.

Working together, we can help you achieve a smooth running document management system that performs beyond expectations. Without this interaction, ad-hoc database design will become unavoidable, which can only lead to problems in the future. The availability of those closely involved with the document management system is essential to proceed with the design. Westbrook Technologies cannot and will not design a database that we are not certain suits the needs of the organization it is intended to assist.

Please contact Westbrook Technologies' Professional Services at 203 483 6666 for details.



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